

# Care Transformation Organization (CTO) with the Maryland Primary Care Program (MDPCP)



## Practice(s) Frequently Asked Questions (FAQ) when joining Healthcare Dynamic International (HCDI) Care Transformation Organization (CTO) with the Maryland Primary Care Program (MDPCP)

The following document contains responses to the most (FAQs) about the Maryland Primary Care Program (MDPCP), related to topics on joining HCDI's CTO, the responsibilities and collaborations from both parties and commitment in partnership.

### **Q. What are the costs involved, and who bears which prices?**

**A.** CMS disburse CMF, PBIP, and HEART payments to the CTO and practices separately.

### **Q. What is the allocation of work between HCDI and my practice?**

**A.** HCDI will provide you with a Lead Care Manager to assist with the administrative responsibilities of the MDPCP. There will be light work from your practice and nothing out of the norm from the care you offer your patient populations. After approval of the program and the team kick-off meeting, responsibilities will be discussed.

### **Q. What managerial/supervisory control, if any, will HCDI have?**

**A.** HCDI will give your practice a Lead Care Manager who will work with your care management team on improving the quality of care for MDPCP beneficiaries.

### **Q. What oversight will I have over the work conducted in my practice?**

**A.** Care management plans must be created and assigned to MDPCP patients by practice physicians. Other components to care management can be performed by a designated care team or Practice Champion(s).

## **Q. How often will we meet, if at all, to discuss how this partnership is performing?**

**A.** Both parties will discuss this later when assigning responsibilities (e.g., weekly, bi-weekly, or monthly). This decision is based on your practice needs.

## **Q. Is there a time commitment that my practice or HC DI is bound to?**

**A.** Every year, all practices in the MDPCP have a choice to stay with the assigned CTO or switch to another CTO. This decision typically happens in the Fall of each year.

## **Q. Is there a financial commitment my practice or HC DI is bound to?**

**A.** Yes, practices and CTO's are responsible for a Financial Guarantee amount with CMS at the beginning of each year!

## **Q. Will HC DI workers be covered under my practice's malpractice coverage?**

**A.** The services HC DI will offer your practice will not require any employees to be under your malpractice coverage. HC DI will provide administrative assistance and consultation, no clinical services.

## **Q. If we agree to move forward, what are the time frames for getting up and running?**

**A.** Recruitment begins in the Summer/Fall of 2023. After acceptance into MDPCP, the program starts in January 2024. CMS will provide the application time frame set for Fall of 2023 for all new practices and a start time in 2024. All practices will receive correspondence from CMS in the Fall/Winter of approval or non-approval for the 2024 program year.

## **Q. Who will HC DI employees report to?**

**A.** HC DI will not report to anyone from your practice. HC DI will collaborate in all efforts and provide recommendations for improving care management efforts at your organization.