



HealthCare Dynamics International (HCDI) is a woman-owned, quality improvement and clinical transformation consulting firm. Founded by primary care clinicians over 25 years ago, HCDI has experienced over two decades of success at the US Department of Health and Human Services and its operating divisions, including the Center for Medicare & Medicaid Services (CMS). HCDI has performed an array of services across the CMS' quality improvement networks, serving in both prime and subcontracting capacities supporting the Agency's value-based purchasing and clinical transformation priorities. HCDI is pleased to be recognized for its expertise as one of the few small business firms on the CMS Network of Quality Improvement Contractors (NQIC) for continuing to support innovation and quality improvement efforts across health programs. For more information, visit www.hcdi.com.

HCDI is poised to leverage its experience to support Medicare, Medicaid and Commercial Managed Care plans to drive clinical transformation to improve quality while reducing costs. Our focus is on high-need, high cost members that are hard-to-reach.

Cross-cutting Subject Matter Expertise Offerings

HCDI, is pleased to offer our cross-cutting areas of expertise

- HEDIS Gap Closures
- Population Health
- Chronic Disease Management
- Quality Improvement
- Provider Engagement
- Service Excellence Training
- Organizational Development
- Performance Management
- Learning & Action Network
- Social Determinants of Health
- Care Coordination

 HEDIS GAP CLOSURES	<p>Focused on supporting health plans to identify and close gaps for the difficult to reach members, improve member satisfaction, and ensure plans receive incentive payments.</p>
 POPULATION HEALTH	<p>HCDI's approach to identifying and addressing health equity in a data-driven method is paramount to achieving positive population health outcomes. The Parachute Model™ is a broad, macro-level strategy that targets a specific patient population to improve health outcomes and lower cost. HCDI's Population Health Tool supports this work.</p>
 COVID-19 CONTACT TRACING TRAINING AND SERVICES	<p>Through a health equity lens, HCDI has designed and delivered COVID-19 culturally and linguistically appropriate contact tracing training and services to thousands to stop the spread of COVID-19.</p>
 LEARNING & ACTION NETWORK SUPPORT SERVICES	<p>Program knowledge and understanding of the value based care markets enables us to customize webinars, change packages, tools and trainings to support project and contractual needs.</p>
 CHRONIC DISEASE MANAGEMENT	<p>HCDI offers customized solutions and training to identify, reach and teach, particularly those most vulnerable and in need of chronic disease self-management. HCDI's Diabetes Center of Excellence provides online and in person instruction across the continuum of diabetes care.</p>
 QUALITY IMPROVEMENT	<p>Whether focused on closing HEDIS gaps, reducing clinical variation, or identifying patients for DPP educational programs, HCDI focuses on evidence-based, industry standards to improve quality.</p>
 ORGANIZATIONAL DEVELOPMENT	<p>New policies drives new processes and organizational change. In an effort to ensure there is effective implementation, it is important to engage all members of the team to achieve financial and performance goals.</p>
 PERFORMANCE MANAGEMENT	<p>Establishing clear measures for performance is critical when leading change. HCDI has expertise in establishing critical goals and objectives for organizational alignment.</p>
 SOCIAL DETERMINANTS OF HEALTH	<p>HCDI understands the impact of social issues on the health and well-being of members. HCDI's Caring for Your Health Tool provides real-time capture of key social determinants that can be integrated into its care coordination plan to engage patients and reduce unnecessary utilization.</p>
 PROVIDER/PRACTICE ENGAGEMENT	<p>As clinicians, HCDI understands the challenges clinicians face to transition to value-base care and have over 25 years engaging with providers. We work with the clinical team to assist the practice to adopt top of license best practices.</p>